

## **Return form**

## **Dear customer**

By signing the statement, you declare that you accept the rules of the online shop regarding withdrawal and that you will bear any costs resulting from the one-off depreciation of the product beyond the trial period necessary to get to know its nature. Within 14 days of receipt of the product, the online shop will refund the purchase price of the product to the bank account provided. No cash refund of the purchase price of the product is possible.

Order number	
Invoice serial number	
Date of purchase	
Payment method	
Product identifier (EAN)	
Product name	
Name	
Address	
Phone number	
E-mail address	
Bank account number	

## About the right of withdrawal

In accordance with Directive 2011/83/EU of the European Parliament and of the Council of the European Union and Government Decree 45/2014 (26.II.26.) on the detailed rules of contracts between consumers and businesses, you may withdraw from the contract within 14 days of receipt of the ordered product without giving any reason, and return the ordered product.

The consumer has no right of withdrawal:

• in respect of a product or service whose price or price is subject to fluctuations in the financial market which cannot be influenced by the undertaking and which are possible even during the period during which the right of withdrawal may be exercised;

- a product in a sealed package which, for health and hygiene reasons, cannot be returned after opening and/or use after delivery (e.g. razor, toothbrush, earphones, headphones, etc.)
- for products purchased in person
- for products which, by their nature, are inseparably mixed with other products after the transfer;
- for the sale of a copy of a sound or video recording or computer software in sealed packaging, if the packaging has been opened by the consumer after delivery;
- and in all other cases provided for by law, details of which are set out in the GTC.

## Attention

<u>In case of exercising the right of withdrawal, the customer must return the product at his own expense!</u> The product affected by the withdrawal cannot be returned COD, we are not able to provide COD. In the event of withdrawal, the consumer is only granted the use necessary to establish the nature, characteristics and functioning of the product, the consumer is liable for any loss of value resulting from use or wear and tear exceeding this amount.

In the event that a consumer withdraws from the contract for the purchase of a product by unilateral declaration, but has used the product concerned by the withdrawal beyond the use necessary to determine its nature, characteristics or functioning, he shall be liable for the depreciation of the product. The Service Provider shall apply the amount proportional to this depreciation when refunding the purchase price of the product affected by the right of withdrawal, i.e. deduct this amount from the purchase price to be refunded. The amount of the depreciation shall be determined on the basis of the nature and value (purchase price) of the product affected by the withdrawal and the degree of wear and tear resulting from the use of the product as described above.

The undersigned declares that he/she withdraws from the sale of the goods in order to deliver the product to Techsend Webshop in its original condition.

Signature:
Date:
Hungary
1107. Budapest Száva utca 9/A
Techsend.eu
Addres: