

Dear Customer

We are sorry if the product you ordered does not work as intended. Please complete the fields below and return your product to us in person or by post:

Techsend.eu
1101 Budapest
Monori utca 2-4. E-5.

- 1.If the submitted product works in accordance with the manufacturer's description/the defect is not of warranty origin, our service will charge a labor fee of 25€ for the conducted test, we can hand over the product to the sender after the test fee has been reimbursed.
- 2.In any case, the submitted articles must be cleaned before handing them over to the courier service. Our service can only examine/repair dirty, contaminated devices after cleaning, the cleaning fee is 5€, which can be paid upon receipt of the product by cash/bank card/transfer.
- 3.The invoice and the service notification form must be placed in the submitted package, if you deliver the product to us personally, we will also provide the opportunity to fill out the documents on site.
- 4.If the submitted product works according to the manufacturer's description/the defect is not of warranty origin, the cost of return shipping (both ways) will be borne by the sender.

Order number			
Invoice serial number			
Date of purchase			
Product identifier (EAN)		Serial number S/N	
Product name			
Name			
Address			
Phone number			
E-mail address			
Description of the problem			
Delivery method*	Personal Pickup / Home Delivery		

The second page is filled in by the service!

Date of receipt	
Handed over for service	
Case number	
Received from service	
Return method	
Warranty repair	
Repair	

If you have previous service documentation, please send it to us in any case.

*How you want to receive your device after the service has been completed.

Date of announcement

Signature